



# ANGELA H. CHIH

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## PROFILE

- Specializes in UX/UI Design and Research, Human-Computer Interaction, Graphic Design & Health Informatics
- Passionate about merging design, art, and education to enhance my surroundings and community
- Technically proficient fast learner and adept at working both individually and in a team

## EDUCATION

- University of Michigan at Ann Arbor**      Ann Arbor, MI | *Masters in the School of Information* (Expected 2020)  
*Bachelors of Fine Arts in Art & Design* (2011)
- University of Texas at Austin**      Austin, TX | *Transferred* (2006-2008)

## PROFESSIONAL EXPERIENCE

- ahcdesign.com**      California, Michigan, Hong Kong      2010-Present  
*Freelance Graphic Designer & Artist*
- Designs user interfaces for websites and mobile applications, such as CRSReports.com
  - Creates logos and infographics for start-up companies, such as DohJe and MyMentalSpace
  - Publishes and edits print materials for various non-profit organizations, companies and restaurants
- Duck Duck Moose** (subsidiary of Khan Academy)      San Mateo, CA      4/2018-7/2018  
*Data Production Assistant/Intern*
- Supported a small, collaborative team of engineers, product managers and designers building a free educational children's application for early learning
  - Edited scripts for the audio in the application, wrote terminal scripts to parse and organize JSON files
- EVA Airways**      Burlingame, CA      9/2012-8/2017  
*Assistant Manager: Reservations & Ticketing*
- Provided excellent customer service in reservations and ticketing, and for the frequent flyer program
  - Assisted Human Resources with miscellaneous tasks such as editing emails and scheduling interviews
  - Created weekly inventories, daily morning reports and re-designed PowerPoints for the Sales Department

## LEADERSHIP EXPERIENCE

- The Michigan Daily** - University Newspaper      Ann Arbor, MI      10/2008-8/2011  
*Summer Design Editor; Co-Managing Design Editor; Design Staff*
- As Summer Design Editor, designed the layout for the entire 2011 New Student Edition Newspaper
  - As Co-Managing Design Editor (2009-2010), oversaw design, layout, recruitment and payroll
  - Collaboratively re-designed the Arts section's "B-side" and infographic published on the front page
- Henderson House** - University Housing      Ann Arbor, MI      8/2010-8/2011  
*Resident Director*
- Supervised and managed a cooperative living space consisting of 27 female student residents
  - Served as liaison between University Housing, and the Henderson House Board of Alumni and Residents

## SKILLS

**Tools:** Expert in Adobe CS6 (Illustrator, InDesign, Photoshop, Flash, Xd, After Effects), Microsoft Office Programs (Excel, PowerPoint, Word), Proficient in Windows and Mac, Maya, Final Cut Express  
**Languages:** English & Mandarin (Fluent), Cantonese (Conversational), American Sign Language (Beginner), Programming experience in HTML, CSS, PHP, Python, Javascript, R