



# ANGELA H. CHIH

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## EDUCATION

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**University of Michigan** - Ann Arbor, MI

Master of Science in Information (May 2020) | GPA: 3.7 | Edmon Low Award Recipient (2020)

Graduate Certificates in Health Informatics and Innovation & Entrepreneurship (May 2020)

Bachelor of Fine Arts in Art & Design (2011) | GPA: 3.2 Cum Laude

## EXPERIENCE

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**Intersect Digital** Ann Arbor, MI 3/2020-Present

*Graphic Designer & Data Analyst*

- Design and captivate consumers creating clean designs for print and digital applications.
- Quality assurance for data tracking on several client sites and assist in answering data-related inquiries.
- Attend client meetings and assist with various miscellaneous tasks.

**AlertWatch, Inc.** Ann Arbor, MI 5/2019-Present

*User Experience (UX) and User Interface (UI) Intern*

- Conduct and evaluate usability surveys and studies for all products.
- Design and update front-end code and assets such as the alert icons in all products.
- Manage and update company website through WordPress and social media on LinkedIn and Facebook.

**Duck Duck Moose** (subsidiary of Khan Academy) San Mateo, CA 4/2018-7/2018

*Data Production Assistant/Intern*

- Edited scripts for the audio in the application, wrote terminal scripts to parse and organize JSON files

**ahcdesign.com** 2010-Present

*Freelance Graphic Designer & Artist*

- Design user interfaces for websites and mobile applications, such as CRSReports.com.
- Design marketing materials for start-up companies, such as MyMentalSpace and DohJe.
- Publishes and edits print materials for various non-profit organizations, companies and restaurants.

## DESIGN & RESEARCH EXPERIENCE

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**Wookie** - Mobile Application | *UI Designer* 9/2019-Present

- An individual final project coding in React Native and JavaScript creating an application for university faculties, staff and/or student organizations assisting in attendance recording.

**Lily** - Childcare Web and Mobile Application | *UX/UI Researcher & Designer* 9/2019-Present

- An individual semester-long mastery course creating a solution to relieve stress from parents with children searching for available, affordable and trustworthy providers in California.

**Michigan Theater** - Ann Arbor, MI | *UX Researcher & Designer* 1/2019-5/2019

**MidCamp Drupal Conference** - Chicago, IL | *Presenter* 3/22/2019

**Workit Health** - San Francisco, CA | *UX Researcher & Designer* 3/4-8/2019

**Detroit Public Library Foundation** - Detroit, MI | *UX Researcher & Designer* 10/12-16/2018

**Cute Little Owls** - Children's Illustration | *Author, Illustrator, & Web Designer* 2012-Present

## SKILLS

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**Design Methods:** Contextual Inquiry, Survey Design, Interview, Wireframing, Prototyping, Storyboarding, Usability Testing, Affinity Mapping, Autoethnography, Grafitti Wall, Observations

**Tools:** Expert in Adobe CC (Illustrator, InDesign, Photoshop, Flash, Xd, After Effects), Microsoft Office Programs (Excel, PowerPoint, Word), Proficient in both Windows, Android, and iOS, Maya, Final Cut Express

**Technical:** HTML5/CSS, PHP, Git, Python, JavaScript, jQuery, SQL, R, Tableau, Altair, React Native