



ANGELA H. CHIH

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PROFILE

- Passionate and a fast learner through experience, especially on the technical aspects
- Proficient in time management and customer service skills
- Work well both in teams and independently

EDUCATION

University of Michigan at Ann Arbor Ann Arbor, MI | *Masters in the School of Information* (Expected 2020)
Bachelors of Fine Arts in Art & Design (2011)

University of Texas at Austin Austin, TX | *Transferred* (2006-2008)

PROFESSIONAL EXPERIENCE

ahcdesign.com California, Michigan, Hong Kong 2010-Present
Freelance Graphic Designer & Artist

- User Interface Designs for mobile devices like Mobile Madness LLC on !SalsaJ
- Designing logos and infographics for start-up companies, such as DohJe and MyMentalSpace
- Publishing and edit print materials for various organizations, companies and restaurants

EVA Airways Burlingame, CA 9/2012-8/2017
Assistant Manager: Reservations & Ticketing

- Provided excellent customer service for Frequent Flyer Program, Reservations and Ticketing
- Assisted Human Resources on miscellaneous tasks such as editing emails and interviews
- Assisted the Sales Department creating weekly inventories, daily morning reports and PowerPoints

GAP Inc. - Retail Burlingame, CA 5/2009-12/2011
Sales Associate

- Provided excellent customer service as well as assisting in shipments, mark down and inventory
- Worked as a sales associate at GAP Adult in Ann Arbor, MI
- Worked as a cashier/sales support at Banana Republic in the Grove at Los Angeles, CA

LEADERSHIP EXPERIENCE

The Michigan Daily - University Newspaper Ann Arbor, MI 10/2008-8/2011
Design Editor

- Designed and managed the 2012 New Student Edition for incoming freshmens
- Collaborated and re-designed the Arts section - B-side front page
- Designed an infographic published on the front page

Henderson House - University Housing Ann Arbor, MI 8/2010-8/2011
Resident Director

- Supervised and managed a cooperative living space consisting of 27 female residents
- Liaison between the University Housing, U-M board of Alumni and residents

SKILLS

Tools: Adobe CS5 (Illustrator, InDesign, Photoshop, Flash), Microsoft Programs (Excel, PowerPoint, Word), Proficient in Windows and Mac, Maya, Final Cut Express,

Languages: Fluent in English & Mandarin, Conversational Cantonese and American Sign Language (Beginner), Programming in PHP, Javascript, Python, R